

NCAWDB Workforce Development Board Chairs Meeting with
Deputy Secretary Napoleon Wallace
November 9, 2017

- ✚ What are we doing well as workforce partners and what areas need improvement?

I believe that by gathering different regions of the State we can be exposed to Best Practices from other Boards. I also believe that we could improve every Board if we were to share who our clients are and thus each of us could see who is missing at the table.

- ✚ What is your current view of the Division of Workforce Solutions?

I have had little exposure to the Division of Workforce in order to be able to opine.

- ✚ What is your current view of the NCWorks Commission?

Again, since I don't have a lot of experience with the Commission I don't feel that I am qualified to answer.

- ✚ What can we do better to improve the relationship between Boards and Commission or Boards and the Division of Workforce Solutions?

Without trying to sound repetitive, whenever you gather organizations with similar (or identical) visions, you ought to provide the opportunity for exposing Best Practices AND looking for where one (or several) of them may be missing a (or several) constituents – in other words, who else should be “at the table.”

- ✚ What are your greatest priorities as a Workforce Board for the future?

Continue our efforts to ensure that the unemployed are EMPLOYABLE and continue promoting this new reality to potential employers. Businesses and career seekers see NCWorks Career Center system as a valuable and trusted resource

- ✚ How do we strategically and collectively engage all members of the local Workforce Boards?

In today's extremely busy times, I believe that technology must be applied for meetings with the NC Association of Workforce Boards. In other words, I don't know that driving to a meeting more than once a year is convenient or feasible. Therefore, I propose that Quarterly WebEx conferences, at least, for Chairpersons ought to be available. I say WebEx (or any other brand) because the participants could see the presentations, for example PowerPoint, on their own computers. Besides, the 3 hours or so commuting would be saved.

- ✚ Which industries are most apt to benefit from the NCWorks services?

I am bias; undoubtedly manufacturing! The reason I believe that is because white collar had a continued technological improvement. Meanwhile, manufacturing had a much more disruptive – people that were basically artisans now must learn about very complex machinery.

Everyone can benefit from NCWorks services. Our job is to promote NCWorks as a valuable resource for talent development. We also need to ensure employers see and use NCWorks as a key element in their war on talent. All industries can benefit from NCWorks services.

- ✚ Which services does your WDB promote or recommend most often?

Our ability to connect employers with potential employees. Also, the NCWorks Career Centers, the NC Manufacturing Institute, and NCWorks Career Pathways (Advanced Manufacturing-Mechatronics and Healthcare).